**Terms & Conditions**

Terms Of Business For Services Effective June 2020

​1. The Client is solely responsible for any and all harm or damage caused by their dog while it is under the care of **Little Paws, Big Adventures** or when using any other services provided by **Little Paws, Big Adventures** and agrees to indemnify **Little Paws, Big Adventures** in full against any liability arising

from such harm or damage to third parties.

​

2. The Client agrees that, in admitting their dog, **Little Paws, Big Adventures** has relied on the Client’s representation that their dog is in good health and has not harmed or shown aggression or threatening behaviour toward any person or any other dog.

​

3. All dogs will be subject to an initial assessment by **Little Paws, Big Adventures** staff prior to **Little Paws, Big Adventures** agreeing to provide services. **Little Paws, Big Adventures** reserves the right to refuse admission to any dog deemed in their absolute discretion to be, or have the potential to be, dangerous or disruptive.

​

4. The Client agrees to notify **Little Paws, Big Adventures** immediately of any unwelcome, aggressive, procreative, or dangerous behaviour of their dog that has potential to cause harm to any other dog or individual.

​

5. **Little Paws, Big Adventures** offer services where dogs co-mingle in groups and the Client accepts that during the course of normal dog play, their dog may sustain injuries. All dog play is carefully monitored to avoid injury, but scratches, punctures, torn ligaments, or other injuries may occur despite the best supervision.

​

6. **Little Paws, Big Adventures** will only let dogs off the lead once an ‘off the lead consent form’ has been signed by the owner and will remain at the discretion of **Little Paws, Big Adventures** staff.

​

7. The Client is responsible for the full cost of treatment of any injuries or illness that their dog receives while under the care of **Little Paws, Big Adventures** together with any associated

costs e.g. call-out charges.

8. The Client authorises the staff of **Little Paws, Big Adventures.** to seek such veterinary advice and/or treatment as they deem necessary; where possible this will be carried out by the Client’s usual/preferred Vet, but this cannot be guaranteed (e.g. in an emergency) and the Client accepts that the staff of **Little Paws, Big Adventures** may at their discretion use any registered Vet.

​

9. The Client agrees to pay all such costs immediately upon pick-up of their dog, or by agreement with the proprietor.

​

10. **Little Paws, Big Adventures** reserves the right to refuse admission if the Client fails to provide adequate proof of vaccinations, or the vaccinations are found to have

expired or are otherwise incomplete.

11. The Client accepts that even though their dog is vaccinated against Bordetella (Kennel Cough) there is a chance that their dog can still contract Kennel Cough. The Client agrees that they will not hold **Little Paws, Big Adventures** responsible if their dog contracts Kennel Cough while attending.

​

12. The Client agrees to take any necessary measures or precautions to ensure that their dog is continuously free of contagious, infectious, or otherwise communicable diseases. The Client further agrees to notify **Little Paws, Big Adventures** immediately of any infectious and/or contagious disease or conditions their dog has been exposed to or is affected by.

Such diseases and conditions include, but are not limited to: Distemper, Hepatitis, Kennel Cough (Bordetella), Parvovirus, Corona virus, worms, Lyme disease, Fleas, Pregnancy, Infectious Skin Diseases and Intestinal & all Parasites.

**Little Paws, Big Adventures** reserves the right to refuse

admission/handling until satisfied that the condition is resolved.

​

13. The Client consents to their dog being photographed, videotaped, and/or used in any media or advertising by **Little Paws, Big Adventures** without prior approval. (Optional on walking form)

All such media remain the property of **Little Paws, Big Adventures.**

14. The Client agrees that **Little Paws, Big Adventures** is not responsible for any lost, stolen, or damaged leads, collars, tags, clothing or any other item left with their dog. But we do offer to use our own equipment if you prefer.

​

15. The Client agrees to ensure their dog has not eaten in the hour before pick-up by **Little Paws, Big Adventures** to ensure sufficient time to digest food before any exercise or play. Failure to do so may result in the potentially life-threatening condition Bloat (Gastric Torsion).

​

16. The Client agrees to provide keys/arrange access to the dog for the agreed appointment; failure to do so will result in a cancellation fee for that day’s service as follows : 50% of the full fee will become payable if less than 24 hours’ notice is given for cancellation of the booking and 100% of the full fee will become payable if access to the dog is not available upon arrival for whatever reason. Fees will be paid in full by the client.

17. Whilst we make every effort to make sure your dog is as clean as possible after his/her walk, we cannot guarantee that they are totally dirt free. Therefore, please ensure that you put the appropriate measures in place (baby gate, towels, hose pipe) to prevent them from entering any part of the house that you do not wish them to. **Little Paws, Big Adventures** cannot be held responsible for any damage caused.

​

18. The Client agrees that, by signing the key holder waiver form, this will indemnify **Little Paws, Big Adventures** in full against any liability arising from loss or damage to the property or its contents,

in present and future circumstances.

​

19. The client will be invoiced fortnightly / monthly for the services provided by **Little Paws, Big Adventures**. The client agrees to these charges and to settle the invoice upon presentation. A charge may be made if the invoice is not settled within 10 days of receipt. (£5 per day)

**Little Paws, Big Adventures** reserves the right to suspend services should the invoice remain unpaid.

20. **Little Paws, Big Adventures** offer’s a pick-up and drop-off within reasonable time of agreed appointment slot. We will promptly inform you of any delay or changes that will affect that.

21. No variation of these Terms and Conditions will have effect unless confirmed by

**Little Paws, Big Adventures** in writing.

I have read and agree to abide by the Terms and Conditions for services received from **……….**

**Full Name** …………………………………………………………………………………………………………….

**Date** …………………………………………………….

**Please Tick To Accept Our Terms And Conditions**